

# CHARLOTTE MASON, COMPASS ACADEMY APPRENTICE

“The skills I am gaining are so relevant and transferable to any environment. I have gained management skills by shadowing my manager; I have even been given the opportunity to do appraisals and interviews””



“In my previous role I had no focus or direction, but the variety of things I do and the skills I have learned now have boosted my confidence, and I do feel like a different person.”

Currently taking the two year Academy Apprenticeship programme with Compass, Charlotte spoke with such confidence and professionalism.

“The experience we’re getting and the events we attend are so high profile; they have helped raise my career profile already.”

For Charlotte, going to these events and working in different environments such as the Military Academy where they operate in a rigorous and disciplined environment, or experiencing the highlights of an event such as the Brits Awards, have exceeded every expectation she had of the programme.

After finishing her A-Levels, Charlotte went on to study one year at university, and then worked in a bank for four years. Charlotte knew she really enjoyed learning in a classroom environment; however she could not afford to go back to university. One of the great things she found about doing an apprenticeship programme was the qualification in Hospitality Supervision at NVQ L3 awarded which is awarded at the end.

Management at Compass have also noted Charlotte’s talent and dedication, as she has recently won a competition to spend a day shadowing Compass MD, Ian El-Mokadem. She believes this will help her learn how things are dealt with at a more senior level and understand the company vision better.

When asked what Charlotte would say to someone considering doing an Apprenticeship, she says: “This would be ideal for someone who may be interested in changing their career and wanting to learn in a rewarding environment. Apprentices are so well regarded in the company, you get amazing support, which leaves you motivated and eager to demonstrate your learning.”

## Background

**Name:** Charlotte Mason

**Age:** 24 years old

**Location:** Surrey

**Experience:** A-levels, 4 years banking experience

